



Limited Lobby Access Beginning June 1st

Here at Century Bank, we value the health and safety of our customers, staff, and our community.

Beginning June 1st, we will return to our normal lobby hours of Monday thru Friday from 8:30 am – 4:00 pm. We will continue to operate as a drive-thru only on Saturdays.

In order to maintain social distancing and follow recommended safety guidelines, we ask that all customers please observe the following:

- Continue to utilize drive-thru or online/mobile services for simple transactions (deposits, withdrawals, cash a check, etc.)
- We will limit lobby traffic to a maximum of five (5) customers at a time and a reduced number of teller stations will be open.
- We encourage customers to make an appointment to meet with a Lender, New Accounts Representative, or for access to a Safe Deposit Box by contacting 502-859-5111 or info@centurybankky.com. New Account appointments can be scheduled online at www.centurybankky.com.
- The Century Bank employee at our front door may take contact information and ask that customers wait in their car until a bank employee is available to assist them.
- Century Bank employees will be wearing masks and we request that those entering our lobby also wear a mask.
- Customers wearing a mask may be asked to lower their mask for proper identification purposes.
- If a customer is experiencing COVID-19 symptoms, has been diagnosed with COVID-19, has been in contact with someone experiencing symptoms or diagnosed we ask that customer refrains from entering the lobby.
- If a customer is in an at-risk demographic to COVID-19, we recommend that they utilize the drive-thru.
- While in the lobby, please maintain social distancing guidelines and observe the marked distancing locations on the floor.
- Hand sanitizer will be available for customer use.
- There will be no public restroom access, water fountains, coffee, or drinks in the lobby at this time.

We thank you for your continued support as we navigate these unprecedented times and we look forward to seeing all of our customers in the future.

Your Century Bank Team